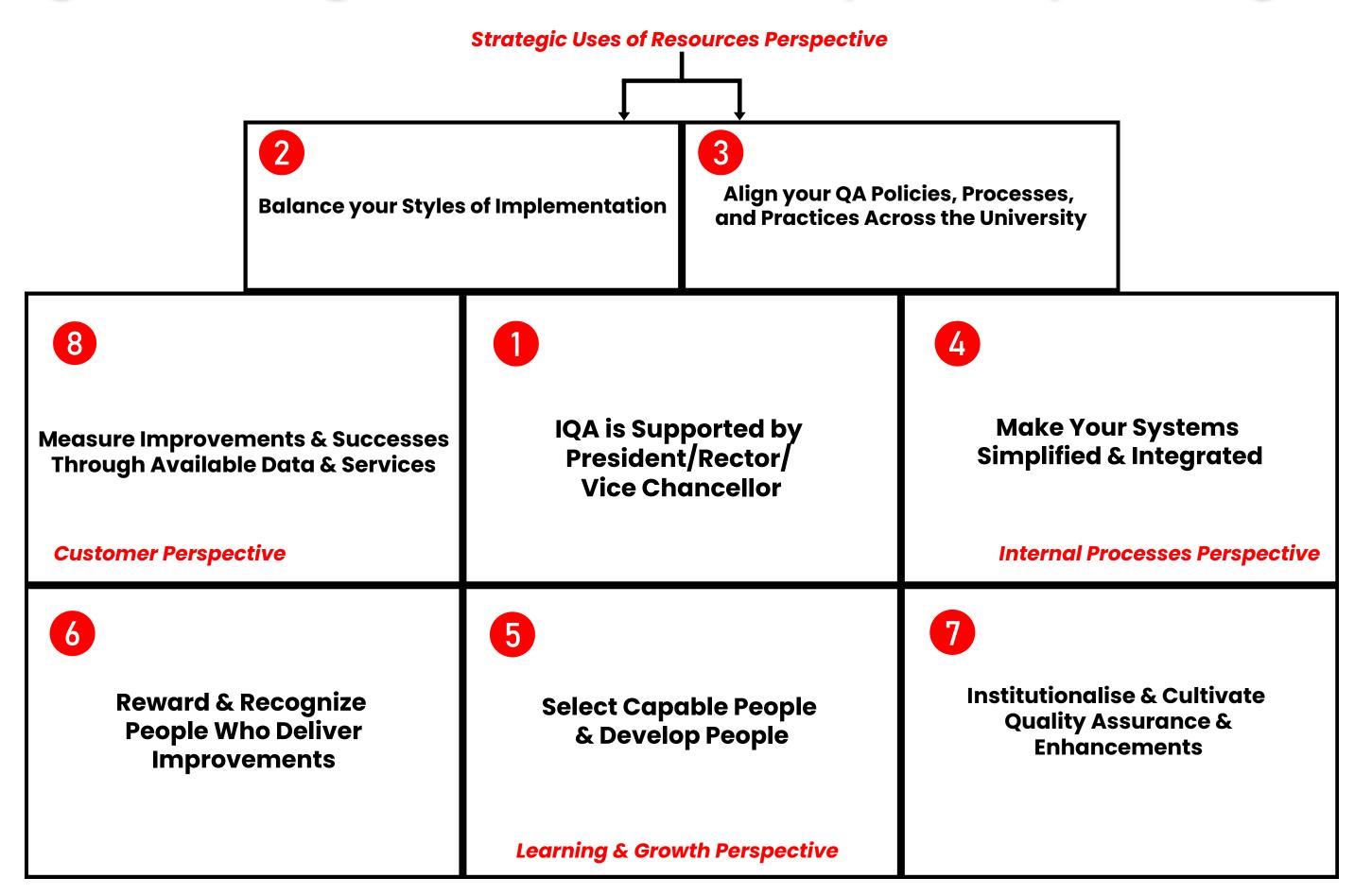
### The Eight Building Blocks of University Quality Management









# The Eight Building Blocks of University Quality Management

## Control of Resources in Quality Management

- Align QA policies/strategies, processes, and practices across the university.
- Balance your styles of implementation: top-down control and decentralized QA governance.

## Impacts of High Quality Education

Measure quality improvements & success through available data & sources, including rankings.

#### Leadership Commitment

Quality Management is supported by the top leadership of the university.

### Internal Process of Quality Management

 Make your system simplified and integrated.

#### Learning & Growth of University People Towards Quality Culture

- Reward & recognize people who deliver quality improvements in your unviersity.
- Select, develop and deploy capable people to manage quality at all levels and units in the university.
  - Institutionalize or cultivate conitnuous quality improvements i university, i.e. quality culture is taking root.